



EDWARD M. BIRN
Director (Direktot)
BERNADINE C. GINES
Deputy Director (Sigundo Direktot)

**DEPARTMENT OF
ADMINISTRATION**
DIPATTAMENTON ATMENESTRASION
DIRECTOR'S OFFICE
(Ufisinan Direktot)
Telephone (Telifon): (671) 475-1101/1250



LOURDES A. LEON GUERRERO
Governor (Maga'håga)
JOSHUA F. TENORIO
Lt. Governor (Sigundo Maga'låhi)

March 14, 2023

INVITATION FOR BID

GSA-004-23
TELECOMMUNICATION UPGRADE (DPHSS)
VOICE OVER IP (VOIP) PHONE SYSTEM

Questions and Concerns received GTA (Email: 1/10/23)

Question #1: Please confirm that DPHSS requires all POTS lines to be line-powered and connected to a Central Office so services remain active during a power outage.

Response: No, this is not required. Availability may be provided via vendor UPS on rack.

Question #2: Please advise if transport must be fully buried underground and protected.

Response: Not required at this time.

Question #3: Please provide the breakdown of numbers per each location.

Response: Attached listing of walk-thru site inspection count.

Question #4: May we get a floor plan (with dimensions) that indicate where the phones are located and where the MDF/IDF are located?

Response: This should have been noted during site-visit. Successful bidder will work with OTECH and DPHSS for logistics at each site.

Question #5: May we get a clear breakdown of number of phones per floor, per building based off of Ms. Estrada's breakdown list from the site visits.

Response: Attached listing of walk-thru site inspection count.

Question #6: GTA would like to request for a breakdown of each location to include how many IW and phones are needed as well as where the MDF and IDFs are located.

Response: Refer to response to question #4. Attached listing of walk-thru site inspection count. The site visit for the MDF and IDF's was conducted on 1/03/23 at 9:00am for the following: Hesler, Terlaje, & Ran Care Building.

Question #7: Please advise if any additional new drops are needed for each location, if so please advise which locations and how many new drops/IW are needed.

Response: Attached listing of walk-thru site inspection count.

Question #8: Will the awarded vendor need to provide secured and enclosed racks, switches, and ups?

Response: Only for areas with no existing facilities.

Question #9: Please provide DPHSS's existing network layout.

Response: There is no network layout at this time.

Question #10: Please confirm where the MDF is at the DPHSS Hessler building. Please advise if a site visit can be scheduled to view MDF at this location.

Response: The site visits were conducted on 1/03/23 at 9:00am for the Hesler; Terlaje; and Ran Care Building.

Question #11: Based on site visits, please provide the updated phone list breakdown per building, per floor. The amount of phones during the site visits did not match the breakdown provided.

Response: Attached listing of walk-thru site inspection count.

Question #12: GTA requests for a site visit to DPHSS at the ITC building.

Response: Site Visit will not be conducted at the ITC building as DPHSS does not have an official contract with ITC. DPHSS will provide the require breakdown of phones/fax lines required for this section.

Question #13: Based on site visits, please confirm if intercom services are required. Since the bid is strictly for the upgrade of DPHSS's voice system, please confirm that the intercom service is not part of this IFB.

Response: In areas where there are paging/intercom services programmed, the hosted PBX solution proposed should include similar functionality. Not all areas requires this feature.

Questions and Concerns received IT&E (Email: 1/11/23)

Question #1: What is the total count of new lines needed to be run? Could we have a breakdown per location?

Response: Attached listing of walk-thru site inspection count.

Questions #2: Could we please confirm that the communication between the Lab at DPHSS and DLS is a fax line?

Response: Yes, Confirmed.

Question #3: Could we have a new total breakdown for phones at each location? The Bid stated that there was a location at ITC. There was no survey done there?

Response: See attached: Breakdown taken during the "Site Visits" inclusive of count taken at the ITC Building.

Question #4: There was mention of paging (Dededo and Inarajan), could we please get clarification on this?

Response: Current centrex environment may have paging capabilities, Hosted PBX solution should have programmable paging functionality.

Question #5: In the Bid, there is mention of being able to use existing rack locations, however during the surveys, it was mentioned that we would need to provide new enclosed racks/cabinets at each location. Could we get clarification on this?

Response: New secured enclosures will only be required for area's that have no existing services in place.

Question #6: Could we also get clarification of whether they would be willing to accept a radio backhaul for each location? Do we have to use fiber at each location?

Response: A radio backhaul is acceptable as long as the vendor is able to guarantee 99.99% availability or better. DPHSS and the customers they serve should have an acceptable level of experience with the services provided by the vendor. Frequent service interruptions due to the quality of the radio backhaul is unacceptable.

Questions and Concerns received Pacific Data System (PDS) (Email: 1/11/23)

Question #1: Based on the site surveys recently conducted for this bid, please provide an updated count and listing of all VoIP, POTS/analog {fax and dedicated service lines (elevator, alarm, etc.)} for each DPHSS location to be serviced by this IFB.

Response: Attached listing of walk-thru site inspection count.

ALL OTHERS REMAIN UNCHANGED.


CLAUDIA S. ACFALLE
Chief Procurement Officer

Please Print

ACKNOWLEDGEMENT COPY (Re-fax to GSA)

Received By: _____

Date: _____

Company Name: _____

Fax to: 475-1727 or 472-4217

E-mail to: gsaprocurement@gsadoa.guam.gov