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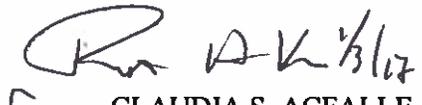
## INVITATION FOR BID NO. GSA/PAG-02-17

### Maintenance Service Contract Requirements for CCTV Surveillance Camera and Access Control Systems

January 3, 2017

**Questions submitted by SecureSafe Solutions after site visit, and received by e-mail on December 30, 2016 at 3:07pm**

- Inquiry 1**      What is the quantity of clients for the CCTV software (Victor)?
- Response:**    The clients for Victor are: 1.) EOC Room, 2.) CCTV Room, 3.) General Manager, 4.) Harbor Master, and 5.) Port Police Bldg.
- Inquiry 2**      What is the quantity of clients associated with the Access Control Software?
- Response:**    The clients for the Access Control Software are the same as the Victor.
- Inquiry 3**      Does PAG have an administrator for end-user network management outside of the ACS & CCTV systems?
- Response:**    No.
- Inquiry 4**      The UPS identified in the server room is a 3 phase unit (Eaton 9355) that typically requires a Certified System Engineer. Is this required to meet the scope of work? Or will this be excluded from the scope of work.
- Response:**    The need for a Certified System Engineer is not required. However, the UPS still needs to be maintained.
- Inquiry 5**      During our walk-through it was mentioned that the Video Wall is excluded on the bid. Please confirm
- Response:**    The Video1 Wall Display has a CPU that is required to project the Victor and ACS softwares. As such, they are included in the scope of work.

  
CLAUDIA S. ACFALLE  
Chief Procurement Officer